

# TOLLGATE DRIVE, HAYES - PETITION REQUESTING THE INTRODUCTION OF A RESIDENTS' PERMIT PARKING SCHEME, WAITING RESTRICTIONS, IMPROVEMENTS TO THE AREA AND THE INSTALLATION OF CCTV CAMERAS

<b>Cabinet Member(s)</b>	Councillor John Riley
<b>Cabinet Portfolio(s)</b>	Cabinet Member for Public Safety and Transport
<b>Officer Contact(s)</b>	Jacqueline Robertson, Planning, Environment, Education & Community Services
<b>Papers with report</b>	Appendices A and B

## HEADLINES

<b>Summary</b>	To inform the Cabinet Member that a petition has been received from residents of Tollgate Drive, requesting the introduction of a residents' permit parking scheme, waiting restrictions and a CCTV camera.
<b>Putting our Residents First</b>	This report supports the Council objective of Our People. The request can be considered as part of the Council's annual programme for on-street parking controls.
<b>Financial Cost</b>	There are no financial implications associated with the recommendations to this report.
<b>Relevant Select Committee</b>	Public Safety and Transport Select Committee
<b>Relevant Ward(s)</b>	Yeading

## RECOMMENDATIONS

**That the Cabinet Member for Public Safety and Transport:**

- 1. Meets with petitioners and listens to their concerns over allegations of antisocial activities such as drug-taking and flying-tipping, as well as non-residential parking in Tollgate Drive;**
- 2. Notes that the CCTV camera recently installed is regularly monitored;**
- 3. Notes that, with regard to the allegations of anti-social behaviours such as drug-dealing, officers liaise and work with the Police Partnership Tasking Team and Yeading Safer Neighbourhood Team to disrupt any identifiable activity.**

4. Notes that, with regard to the reports of fly-tipping, CCTV footage will be reviewed for evidential purposes and arrangements made for rubbish to be removed.
5. Notes the early engagement with petitioners by the Transport Team to seek to develop a viable option to partially address the concerns over parking, with some of the dialogue elaborated upon in the body of this report; and
6. Subject to the outcome of the above, considers asking officers to add the parking request to the Council's extensive Parking Management Scheme Programme for a possible informal consultation.

### Reasons for recommendations

The Petition Hearing will provide a valuable opportunity to hear directly from the petitioners of their concerns and suggestions.

### Alternative options considered / risk management

None at this stage.

### Select Committee comments

None at this stage.

## SUPPORTING INFORMATION

- 1) A petition with 29 signatures has been submitted to the Council from residents of Tollgate Drive, Hayes which represents 28 of the 120 properties on Tollgate Drive (23%), requesting the following:
  - a. *"Improvement of our neighbourhood, CCTV camera request:*
  - b. *No drug dealing:*
  - c. *No fly tipping:*
  - d. *Non-residents not allowed parking along the canal for recreation, loud music, loud conversation late in the night, prohibiting the consuming of beer and drugs by the canal:*
  - e. *Posted warning along the drive*
  - f. *Double yellow lines at the bend on Tollgate Drive to prevent parking at the bend and at the junction Tollgate Drive/Delamere Road."*

- 2) Tollgate Drive is a no through road in Yeading ward, close to the border with Southall. It consists of both private and rented residential properties on one side of the road and the Grand Union Canal on the other.
- 3) Between January and August 2021, there were 15 Members Enquiries and 3 Service Requests relating to Anti-Social Behaviour and Fly Tipping recorded at this location. Although it has not been possible to interrogate these reports further.
- 4) The Lead Petitioner raised concerns of people parking adjacent to the canal, playing loud music, taking drugs and littering. As a result, a mobile CCTV camera was installed on the 15<sup>th</sup> September 2021 to address these issues. A site survey was conducted and it concluded that the most suitable location to install a CCTV camera was at the Delamere Road end of Tollgate Drive. This position gave the clearest line of vision in the road to achieve best evidence. Other potential sites in Tollgate Drive were considered but these were restricted by tree cover and low lamp columns.
- 5) Tactical options proposed to address the Lead Petitioner's concerns of Anti-Social Behaviour and Fly Tipping included patrols by the Police Partnership Tasking Team, Yeading Safer Neighbourhood Team and the London Borough of Hillingdon's Environmental Enforcement Team. Waste bins placed intermittently along the footpath adjacent to the canal together with signage warning of the penalties associated with Anti-Social Behaviour could be a consideration. Additional crime prevention measures are the membership by residents of Hillingdon Neighbourhood Watch and OWL (Online Watch Link).

Turning to the matter of the parking concerns. Within the development, most properties appear to benefit from some limited off-street parking provision but from officers' observations this does not appear to meet the parking demand. As a result, it is likely that residents and their guests rely upon the on-street kerbside space to park. A plan of the area is attached as Appendix A.

- 6) There are several elements to the petition so it may be helpful to the Cabinet Member to provide some narrative on each suggestion put forward by residents.
- 7) *"Non-residents not allowed parking along the canal, double yellow lines at the bend on Tollgate Drive to prevent parking at the bend and at the junction Tollgate/Delamere"*. As the Cabinet Member will be aware, the Council's Road Safety Engineer has already prepared proposals for waiting restrictions on Tollgate Drive which are attached as Appendix B to this report. These plans have been shared with the lead petitioner and local ward councillors who all broadly agree that the design would address the concerns raised over inconsiderate parking at the junction and on the bend.
- 8) However, after further correspondence with the lead petitioner, they are of the opinion that consultation on the yellow lines should not take place independently of a possible Parking Management Scheme. Although not mentioned in the original petition signed by residents, the lead petitioner has indicated to officers that a permit parking scheme should operate *"for the maximum of hours possible for the 7 days a week"*. The lead petitioner goes on to state that times the scheme operated should be *"Monday to Sunday 6am to 11pm or more if possible, including weekends and bank holidays"* *We do not want parking meters installed anywhere."*

- 9) As the Cabinet Member will be aware, the days and times that a possible residents' permit parking scheme can operate can be varied to meet local demands. It should, however, be noted that in schemes that operate for long periods of time, residents and their guests will be required to display a parking permit or visitor voucher during the operational times of the scheme. Given the above, it is recommended that the Cabinet Member discusses with petitioners their concerns and, if appropriate, asks officers to add the request to the future extensive parking scheme programme for further investigation and informal consultation with residents.
- 10) In conclusion, it is recommended that the Cabinet Member meets with petitioners to hear their concerns directly and on the basis of this discussion, noting and considering as appropriate some of the recommendations set out by officers for his consideration, decides on possible further actions.

### **Financial Implications**

There are no direct financial implications associated with recommendations to this report. However, if the Council was to consider the introduction of managed parking in Tollgate Drive, funding would need to be identified from a suitable source.

## **RESIDENT BENEFIT & CONSULTATION**

### **The benefit or impact upon Hillingdon residents, service users and communities?**

To allow the Cabinet Member to consider the petitioners' request.

### **Consultation carried out or required**

None at this stage.

## **CORPORATE CONSIDERATIONS**

### **Corporate Finance**

Corporate Finance has reviewed the recommendations to this report and concurs with the financial implications as set out above.

### **Legal**

The Borough Solicitor confirms that there are no specific legal implications arising from this report.

### **Infrastructure / Asset Management**

None at this stage.

### **Comments from other relevant service areas**

None at this stage.

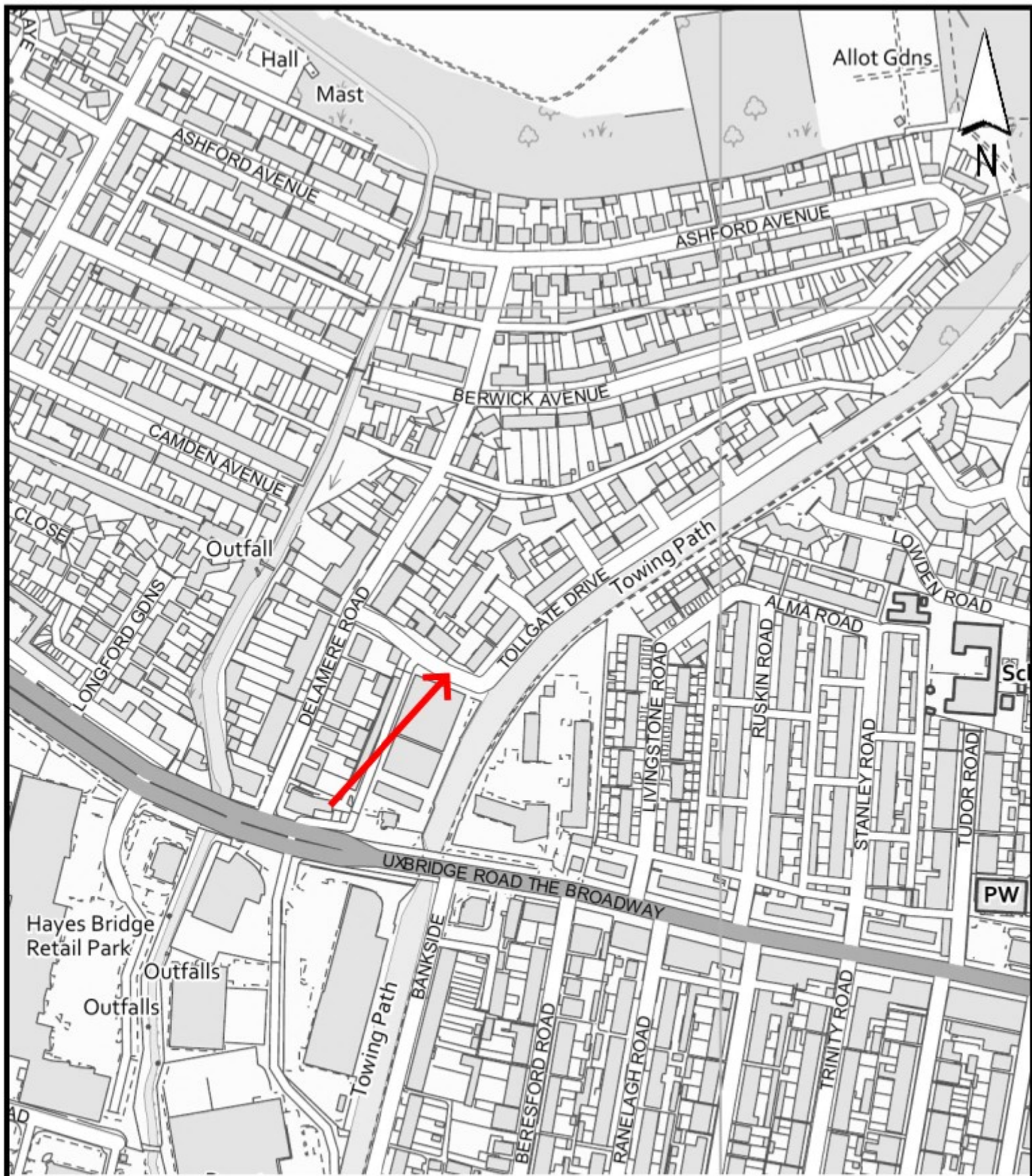
## **BACKGROUND PAPERS**

Petition received.

## **TITLE OF ANY APPENDICES**

Appendix A - Location plan

Appendix B – Tollgate Drive waiting restriction plan



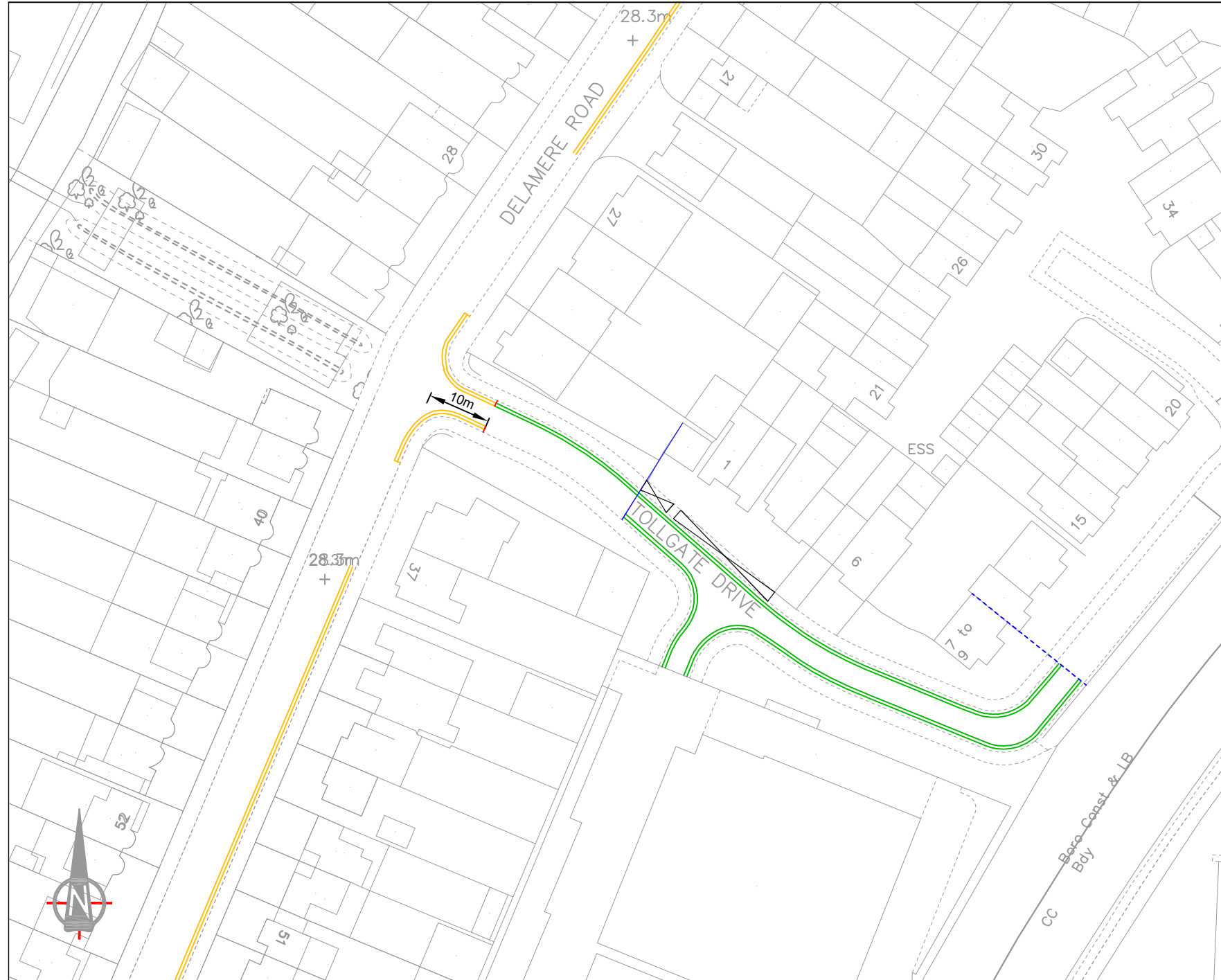
## Tollgate Drive, Hayes Location plan

## Appendix A



December 2021

Scale 1:4,000

# Appendix B



## KEY:

-  D/YLT PROPOSED DOUBLE YELLOW LINE & TERMINAL
-  D/YLT EXISTING DOUBLE YELLOW LINE & TERMINAL

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**HILLINGDON**  
LONDON

### Project

Road Safety Programme

### Description

Tollgate Drive, Hayes

Scale	Drawn	(Initials/Date)	Checked	(Initials/Date)
N.T.S	CH	07/2021		

Project No.	Drawing No.	Rev.
A4		